



# MARKETSX - THE NEW TRADING EXPERIENCE

## FEEDBACK AWARD TERMS AND CONDITIONS

Finalto Trading Limited ("us", "we", "our", or the "Company") is launching a new version of its MarketsX Trading Platform and would like to receive its existing Clients feedback. Existing Clients to test the new version of the Company's Trading Platform and to submit their feedback by completing the Company's relevant questionnaire and upon its successful submission the Company shall offer a £20 Amazon Voucher ("Feedback Award"). For this Feedback Award, the following terms shall apply.

Capitalized terms shall have the meaning ascribed to them in the Company's [Terms & Conditions found in the Client Agreement](#) (hereinafter referred to as the "Client Agreement" or "T&C"), unless otherwise defined herein.

1. The Company offers to its existing Clients who fulfil the Eligibility Criteria as set out herein to test the Company's new version of MarketsX Trading Platform and provide their feedback by completing a Questionnaire.
2. Eligible Clients will receive an email whether they wish to participate by responding to the email by consenting to participate the Client is deemed to have accepted these Terms and Conditions.
3. Upon Client participation acceptance, the MarketsX Trading Platform new version and features will be enabled.
4. The Company shall send you an email requesting that you complete the questionnaire describing your experience of the new version of the Trading Platform.
5. The feedback questionnaire must be completed and submitted within ten (10) days. Upon submission of the completed questionnaire the Amazon Voucher will be distributed to you by our Client Services Team.
6. This offering will be available until 30 June 2021.
7. The Amazon Vouchers will be allocated on a first come first served basis. Once we have exhausted supply, no other Client shall receive an Amazon Voucher. There are limited Amazon Vouchers available.
8. We will use our reasonable endeavours to inform clients when the supply of Amazon Vouchers has been exhausted.
9. This offer is limited to one Amazon Voucher per person. Multiple completed questionnaires from the same person will be disqualified and only the first completed questionnaire will be considered.

## **Eligibility**

10. The offer is available to Clients who meet the Company's client qualification requirements, have successfully registered for an Account with the Company and have satisfied all KYC, AML and other requirements for such registration in accordance with the Company's T&C; and maintains an active account and the Client's status is complaint during the Feedback Award offering period.
11. In all instances, any Client participation in this promotion will be subject to the Company's onboarding, Account opening, AML and KYC procedures set out in the T&C. By participating in the promotion, the Client is deemed to have accepted these Terms.
12. Prior to accepting any promotional offer Clients shall consider the particular terms and conditions associated with the promotion, as may be amended from time to time.
13. Clients who have successfully submitted the questionnaire will receive the Feedback Award.
14. There is no entry fee and no purchase necessary for this participation.
15. Once the new version of trading platform is enabled, the Client is permitted to revert to the old version of the trading platform. Clients will be provided with instructions on how to do this in an email.
16. At its sole discretion, the Company reserves the right to discount any inappropriate or offensive questionnaires and to disqualify such entries.
17. If you indicate your willingness to participate after the expiration of the offering, you may not be eligible for an Amazon Voucher as vouchers are limited.
18. If your questionnaire is received by us after the end of the Promotional Period, then you shall not be entitled to receive an Amazon Voucher.
19. We will only send the Amazon Voucher to the registered client account email address.
20. No cash alternative to the Amazon Voucher will be offered. The Amazon Vouchers are not transferable.
21. Employees of the Company or their family members or anyone else connected in any way with the promotion shall not be permitted to enter the Promotion.
22. The Company reserves the right to cancel or amend this offering and these terms and conditions without notice in the event of a catastrophe, war, civil or military disturbance, act of God or any actual or anticipated breach of any applicable law or regulation or any other event outside of the Company's control.
23. Information and data ("personal data") which is provided by you with your participation, will be held by the Company and may be used by the Company, and its service providers, network operators, suppliers and contractors for the purposes of the offering.
24. The promotion and these terms and conditions will be governed in accordance with the laws of the England and Wales.

25. The information provided will be used in conjunction with the Company's [Privacy Policy](#) available at the Company's website.

**For more information please contact:**

**Customer Support team on Live Chat or by email at [support@markets.com](mailto:support@markets.com)**